SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF STANISLAUS

STANISLAUS COUNTY SUPERIOR COURT EXPERIENCES TEMPORARY PHONE SERVICE INTERRUPTION

MEDIA RELEASE

Modesto, California – July 21, 2024

The Court regrets to inform the public, jurors, parties, and attorneys that our telephone service is currently unavailable due to a ransomware attack on the Los Angeles Superior Court's computer network. As a result, the network hosting our telephone system remains inoperable.

Impact:

- Members of the public, parties, and attorneys will be unable to contact the court via phone until the Los Angeles network is fully functional.
- We apologize for any inconvenience this may cause and appreciate your patience during this challenging time.

Estimated Restoration Time:

- Unfortunately, we do not have an exact timeline for when the network will be restored. Our technical team is working diligently to resolve the issue, and updates will be provided as soon as possible.

Alternative Communication Channels:

- While phone service is disrupted, we encourage you to explore alternative means of communication:
  - **Email:** You can reach us via email at
    - **Traffic** Traffic.Requests@stanct.org
    - **Civil** Civil.Requests@stanct.org
    - **Family Law** FamLaw.Requests@stanct.org
    - **Small Claims/Unlawful Detainer** Turlock.Requests@stanct.org
    - **Criminal** Criminal.Requests@stanct.org
    - **Jury** jury-staff@stanct.org
  - **Online Services:** Many court services are available online through our website www.stanislaus.courts.ca.gov.

We apologize for any inconvenience and appreciate your understanding. Updates will be posted on our website as the situation develops.