



Department of Child Support Services



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REPLY TO:

P. O. Box 4189, Modesto, CA 95352-4189

July 12, 2004

The Honorable David G. Vander Wall, Presiding Judge
Stanislaus County Superior Court
1100 I Street
Modesto, CA 95353

**SUBJECT: STANISLAUS COUNTY CIVIL GRAND JURY
2003-2004 final report**

This letter will serve as the Department of Child Support Services' response to the Grand Jury's Final Report for the 2003-2004 year. The Grand Jury should be commended for devoting a significant amount of time interviewing numerous individuals. Reporting on matters as complex as child support is a difficult task.

I agree with all of the Conclusions and Recommendation. There are two (2) Findings I wish to respond to for clarification.

Finding #1

Department of Child Support Services has over 300 full time employees.

Response

Disagree. The DCSS has over 254 allocations for full time employees, and 216 of those allocations are filled.

Finding #5

The DCSS employees may access their own personal child support files only through the Human Resources Department, and only view documents with the Human Resources manager present.

Response

Agree in part and disagree in part. The DCSS employees may access their own personnel file as described on Finding #5. Neither employees nor other customers may view their own personal child support files.

I thank the Grand Jury for their work and I look forward to working with them in the future.

Very truly yours,

David Ingersoll

C: Honorable Paul Caruso, Chairman of the Board of Supervisors-District 5
Honorable Pat Paul, Board Vice Chair – District 1
Honorable Thomas W. Mayfield, Supervisor – District 2
Honorable Jeff Grover, Supervisor – District 3
Honorable Ray Simon, Supervisor - District 4
Patricia Hill Thomas, Interim Chief Executive Officer